

TERMS AND CONDITIONS

Company

IVVA Veteran Volleyball z.s.

Reg. Number. 04042123

with its registered seat at Nádražní 879/27, Moravská Ostrava, 702 00 Ostrava, Czech Republic

Incorporated in the business register maintained by the Regional court in Ostrava under file no. C 92695

(Hereinafter referred to as "**IVVA**")

Seller's establishment: Nádražní 879/27, Moravská Ostrava, 702 00 Ostrava

Contact details: e-mail: info@ivva.eu, tel: +420725992211

1. BASIC PROVISIONS

- 1.1. These General Terms and Conditions (hereinafter referred to as "**T&C**") of IVVA Veteran Volleyball z.s. govern the mutual rights and obligations between IVVA and the Tournament Participant regarding:
- (i) membership in IVVA,
 - (ii) registration for the World Veterans Volleyball Championships (hereinafter referred to as "Tournament") organised by IVVA, and
 - (iii) when arranging short-term accommodation through the website <https://www.ivva.eu/> (hereinafter referred to as the "**Website**").

These T&C establish the terms under which Participants may join IVVA as members, register for tournaments, and optionally use IVVA's accommodation arrangement services.

- 1.2. IVVA declares that as the Tournament organizer it may, depending on the variant chosen for a specific Tournament, either:
- (i) Variant A: arrange short-term accommodation for the Participants through a brokerage agreement (hereinafter referred to as the "**Brokerage Agreement**";
 - or
 - (ii) Variant B: merely recommend accommodation providers on its Website without entering into any brokerage arrangement .
- 1.3. The applicable variant for each Tournament is specified during the registration process as described in Article 2.7 of these T&C.

- 1.4. Legal relations arising from these Terms and Conditions and the concluded Brokerage Agreement shall be governed by the law of the Czech Republic and any disputes arising from these agreements shall be resolved by the competent courts in the Czech Republic.
- 1.5. IVVA declares that it is not a travel agency and is therefore not a tour operator within the meaning of Section 2521 et seq. of Act No. 89/2012 Coll., the Civil Code (hereinafter referred to as the "**Civil Code**").
- 1.6. For the purposes of these T&C, a Tournament Participant means an individual or a team formed by an individual participating in the Tournament ("**Participant**"). Such Participant registers either for himself or for the entire team, becomes a member of IVVA, pays the membership fee and tournament registration fee, and may enter into a Brokerage Agreement with IVVA for accommodation arrangement.
- 1.7. The provisions of the T&C are an integral part of the Brokerage Agreement any deviating provisions in the Brokerage Agreement shall prevail over the provisions of these T&C.
- 1.8. These T&C and the Brokerage Agreement are concluded in English.

2. REGISTRATION

- 2.1. In order to participate in the Tournament, the Participant is required to become a member of IVVA and register for the Tournament using the form located on this page: <https://www.ivva.eu/> (hereinafter referred to as "**Registration Form**").
- 2.2. The total payment for participation consists of two mandatory components:
 - (i) **A membership fee per year or half-year period.** The amount of the membership fee for ordinary members are established by a resolution of the Executive Board for each calendar year or half-year, in accordance with Article 7 of the IVVA Statutes. Membership fee establishes ordinary membership in IVVA, participants can be part of IVVA community and provides the Participant with the priority access in IVVA tournaments (hereinafter as the "**Membership Fee**"). By submitting their registration form and paying the membership fee, the Participant becomes an ordinary member of IVVA and acquires the right to participate in IVVA tournaments as specified in the Statutes. All provisions set out in these T&C relating to membership are to be interpreted and applied in a manner consistent with the currently valid Statutes of IVVA. In the event of any conflict between these T&C and the Statutes, the Statutes shall prevail. An advance payment of the Membership Fee may be required.
 - (ii) **A tournament registration fee** specified in the Registration form, which covers the costs of tournament organization and Participant's registration for the specific Tournament (the "**Registration Fee**").

- 2.3. Registrations can be made until 15 days before the tournament or when the tournament reaches its full capacity of registered teams. Later reservations will be disregarded and any payments received by IVVA after this date will be refunded to the bank account from which they were sent.
- 2.4. A Participant may register for the entire team or for himself/herself. Depending on who the Participant is registering for, the Participant will select the type of reservation:
- a. team booking;
 - b. personal reservations.
- 2.5. In the Registration, the Participant shall provide the following information:
- a. Team name;
 - b. Name and surname of the Participant;
 - c. Contact details (phone number, e-mail);
 - d. Arrival date;
 - e. Departure date;
 - f. Rooming List
 - g. Total number of participants, with the Participant indicating separately the number of adults (including both players and non-players) and children.
- 2.6. The Participant is obliged to provide correct and truthful information in the Registration. The information provided by the Participant when registering for the Tournament, booking short-term accommodation and in any communication is considered correct by IVVA. In the event of a change of such information, the Participant is obliged to immediately inform the IVVA contact person at hotels@ivva.eu
- 2.7. In the second step, the Participant chooses Hotel:
- (i) Variant A - Accommodation arranged by IVVA: , during the registration process on the Website, there is an option to select a hotel or other accommodation with a booking button, this means that IVVA arranges accommodation for the given Tournament through a Brokerage Agreement. In this case, the Participant will select a specific hotel (hereinafter referred to as the "**Accommodation Provider**") in this step, and all provisions of these T&C relating to the Brokerage Agreement and the arrangement of accommodation by IVVA shall apply. The Participant will enter into a Brokerage Agreement with IVVA, the content of which is specified in more detail in Article 3 of these T&C .
 - (ii) Variant B - Accommodation recommended by IVVA: If, during the registration process on the Website, there is only a list or description of recommended hotels without a booking option, this means that IVVA does not arrange accommodation for the given Tournament and merely provides recommendations. In such a case, the provisions of these T&C relating to the Brokerage Agreement and the arrangement of accommodation by IVVA shall not apply. All arrangements regarding accommodation, including booking and payment, are the sole responsibility of the Participant, who must contact the

accommodation provider directly IVVA bears no responsibility for the quality, availability, or terms of accommodation.

- 2.8. In the last step, the Participant selects the number of participants and the type of rooms to be booked (see section 4.3. of these T&C), and then fills in the details of the payment card (card number, card validity in MM/RR format, the country in which the card was issued and the postcode for payment via the payment gateway).
- 2.9. Prior to registration, the Participant is obliged to tick the check-box, thereby declaring that he/she has read these Terms and Conditions and agrees to their wording. Furthermore, the Participant is informed that his/her IP address will be stored in the IVVA database.
- 2.10. By clicking on the "Book and Pay" button, the Participant makes a binding reservation for the Tournament and applies for membership in IVVA. He will be redirected to the payment gateway where he will fill in the required credit card details and make the payment. The Participant is obliged to make the payment immediately after submitting the registration form and completing the Registration. Payment will include:
 - a. Membership fee;
 - b. in the case of an accommodation order, also the price for accommodation according to the Accommodation Order (including the included commission) (hereinafter referred to as the "**Accommodation Price**");
 - c. Tournament registration fee;
- 2.11. Where these T&C refer to the Total Price, this refers to the Membership Fee together with the Registration Fee and, if applicable, the Accommodation Price (the "Total Price").
- 2.12. Transport from the airport to the hotel and back is not included.
- 2.13. The Participant can arrange his/her own accommodation at his/her own expense and responsibility.
 - (i) In Variant A, the Participant can alternatively ask IVVA to arrange accommodation for him/her, for which purpose the Participant shall enter into a Brokerage Agreement with IVVA, the content of which is specified in more detail in Article 3 of these T&C.
 - (ii) In Variant B, IVVA only provides recommendations of accommodation providers and does not enter into any Brokerage Agreement; all accommodation arrangements are entirely the responsibility of the Participant.
- 2.14. IVVA will issue a voucher, i.e. a voucher within the meaning of § 1939 et seq. Civil Code, which will entitle the Participant to select from the Accommodation Provider - the short-term

accommodation service, where the voucher at the same time, on the basis of a previous agreement between IVVA and the Accommodation Provider, obliges the Accommodation Provider to perform the short-term accommodation service for the benefit of the Participant as a person remitted by IVVA.

- 2.15. Health insurance is mandatory for all Participants during the Tournament and must be arranged by each Participant at their own expense. IVVA does not provide health insurance coverage and does not assume any liability for medical costs or treatment. Each Participant is responsible for holding valid health insurance.

3. BROKERAGE AGREEMENT (VARIANT A)

- 3.1. Any presentation of short-term accommodation placed on the Website or in any advertisement, catalogue or presentation of IVVA short-term accommodation is only for information purposes and IVVA is not obliged to enter into a Brokerage Agreement in respect of that particular short-term accommodation. Section 1732/2 of the Civil Code shall not apply.
- 3.2. If the Participant is interested in arranging short-term accommodation, the Participant shall fill in the accommodation order form included in the Registration (hereinafter referred to as the "**Accommodation Order**"). The Accommodation Order contains in particular information on:
- a. the ordered object (Accommodation Provider);
 - b. the number of persons accommodated;
 - c. the length of short-term accommodation (number of nights);
 - d. the price of the short-term accommodation (Accommodation Price).
- 3.3. Prior to sending the Accommodation Order, the Participant may check and change the data entered in the Accommodation Order. The Participant submits the Accommodation Order to IVVA by clicking on the "Book and Pay" button. The information provided in the Order is deemed correct by IVVA. Immediately upon receipt of the Order, IVVA will confirm its receipt to the Participant by e-mail to the e-mail address provided by the Participant in the Accommodation Order or Registration. At this point, the Mediation Contract is concluded.
- 3.4. The information provided in the Registration is also provided by IVVA to the Accommodation Provider for the purpose of processing an order for short-term accommodation, to which the Participant expressly agrees.
- 3.5. With regard to the use of the web interface for the execution of the Registration and the submission of the Accommodation Order, the Participant agrees to the use of remote means of communication when concluding the Brokerage Agreement. The costs incurred by the Participant in using remote means of communication in connection with the conclusion of the Brokerage Agreement (internet connection costs, telephone call costs) shall be borne by the Participant.

- 3.6. The Participant hereby acknowledges that if he/she makes a Registration and Accommodation Order for more than one person, but his/her person is listed as the contact person, he/she is obliged to ensure the performance of the Brokerage Agreement and the Accommodation Agreement by all persons (in particular the payment of the Total Price and subsequent attendance at the Tournament) that he/she has included in his/her Registration and the Brokerage Agreement is concluded with his/her person. The Participant, as a party to the Brokerage Agreement, is responsible for any breach of the obligations set out in the Brokerage Agreement, including payment of the Total Price.
- 3.7. IVVA hereby declares that the accommodation provided visually corresponds to the photographs published on the Website. However, IVVA is not responsible for the quality of the services provided and the overall quality of the hotel, this responsibility is entirely with the Accommodation Provider.
- 3.8. The Participant as the Consumer may withdraw from the Brokerage Agreement within fourteen (14) days in accordance with Section 1829 (1) of the Civil Code. This period shall end on the expiry of fourteen days from the date of conclusion of the Brokerage Agreement.
- 3.9. The Participant acknowledges that, pursuant to the provisions of Section 1837(a) of the Civil Code, among other things, the Brokerage Agreement cannot be withdrawn from during the 14-day period free of charge if all requirements have been met prior to the expiration of the withdrawal period and the entrepreneur provides the services within the specified period of stay. In this context, IVVA shall consider the moment of payment of the Accommodation Price to IVVA's account as the Participant's consent. In the context of a paid order, the Participant shall lose the right to withdraw from the concluded Mediation Contract within the meaning of Section 1837 a. of the Civil Code without any applicable penalties.
- 3.10. In order to comply with the withdrawal deadline of the Brokerage Agreement, the Participant must send a withdrawal statement within the withdrawal deadline as per clause 5.1 of these T&C.
- 3.11. The Participant shall send the withdrawal from the Brokerage Agreement to the e-mail address of IVVA specified in these T&C. IVVA shall promptly confirm its receipt to the Participant.
- 3.12. In the event of withdrawal from the Mediation Agreement pursuant to clause 5.2 of these T&C, the Mediation Agreement shall be terminated from the outset.
- 3.13. In the event of default by the Participant in payment of any part of the Total Price, IVVA is entitled to withdraw from the Brokerage Agreement at any time.
- 3.14. In the event of withdrawal from the Brokerage Agreement, IVVA shall return a proportional part of the funds received from the Participant, after taking into account the cancellation fee

pursuant to Article 6 of the T&C, within fourteen (14) days of withdrawal from the Brokerage Agreement, in the same manner as IVVA received them from the Participant.

Short-term accommodation, price for short-term accommodation

- 3.15. Based on the Brokerage Agreement, IVVA will mediate the conclusion of a short-term accommodation contract according to the order between the Participant and the Accommodation Provider.
- 3.16. The Accommodation Price is stated in EUR and includes applicable value-added tax. The prices for individual rooms are stated in point 4.3. of these T&C.
- 3.17. The price does not include tourist tax, pet fee and other mandatory surcharges payable at the accommodation. The Participant is obliged to pay these to the Accommodation Provider in the hotel upon check-in. The Accommodation Price also does not include the cost of transport and parking, travel insurance and insurance in case of cancellation, where the subject of the mediation is exclusively a separate accommodation service without additional tourism services. This provision does not restrict IVVA's ability to conclude a brokerage agreement on individually agreed terms.
- 3.18. IVVA will send the Participant an accommodation voucher without undue delay after the payment of the Accommodation Price and will inform the Participant about the conditions of this short-term accommodation, including a description of the route to the property and the contact details of the Accommodation Provider. As the accommodation voucher is sent via e-mail, it is necessary that the Participant properly checks his/her e-mail inbox, including the spam and bulk message section.
- 3.19. The voucher as a voucher within the meaning of Section 1939 of the Civil Code entitles the Participant to use the service, short-term accommodation at the Accommodation Provider under the conditions set out in the Brokerage Agreement, according to the Accommodation Order.
- 3.20. The Accommodation order is binding for the Participant and IVVA at the moment of its sending according to point 3.3. of these T&C, i.e. together with the Registration. Subsequently, the Participant is obliged to pay the Total Price according to point 2.10 of these T&C, i.e. including the Accommodation Price.
- 3.21. After payment of the Total Price, IVVA will send the Participant a confirmation of the payment received with a tax document - invoice and a summary of the booked accommodation according to the Accommodation Order sent by the Participant. Subsequently, IVVA is obliged to book the rooms with the Accommodation Provider according to the Accommodation Order and inform the Participant about it. The Participant shall enter into an accommodation contract with the

Accommodation Provider (hereinafter referred to as the "**Accommodation Contract**") when staying at the Tournament venue.

- 3.22. In the event that for capacity reasons it is not possible to accommodate the Participant with the Accommodation Provider chosen by the Participant during Registration, IVVA undertakes to provide alternative accommodation of at least comparable quality.
- 3.23. Accommodation is only allowed for the number of persons for which the Accommodation Order has been made.

Rights from defective performance, force majeure

- 3.24. IVVA is fully responsible for the proper performance of the Brokerage Agreement, in particular that the mediated short-term accommodation corresponds to the Accommodation Order made by the Participant.
- 3.25. The rights and obligations regarding rights arising from defective performance of the Brokerage Agreement are governed by the relevant generally binding regulations, in particular the provisions of Section 2445 et seq. of the Civil Code.
- 3.26. The Participant shall be obliged to exercise the rights arising from defective performance under the Brokerage Agreement as soon as it discovers that there is a discrepancy between the state of affairs described in the Brokerage Agreement and the actual state of affairs. The Participant shall do so in writing by e-mail to IVVA info@ivva.eu. The moment when IVVA receives the claim (in writing in electronic form by e-mail) shall be deemed to be the moment of the claim.
- 3.27. IVVA has three (3) working days to process a claim.
- 3.28. Subsequently, IVVA will issue the Participant with a complaint settlement by e-mail, which will include the following:
 - a. the fact that the Participant has made a claim;
 - b. the date of the claim;
 - c. the content of the claim;
 - d. the method of handling the claim requested by the Participant;
 - e. the date and method of handling the complaint by IVVA, or a written reasoned rejection of the claim.
- 3.29. The Accommodation Provider is solely responsible for defects in short-term accommodation. Rights arising from defective performance of short-term accommodation by the Accommodation Provider shall be asserted with the Accommodation Provider at the place of stay. The Participant will be informed of the specific address to claim under the voucher.

- 3.30. The Participant may enforce the rights arising from the defective performance of short-term accommodation by the Accommodation Provider directly with IVVA, who acts as an intermediary in the process and will forward the claim to the Accommodation Provider immediately, within 24 hours at the latest. Submission of the claim to IVVA does not constitute acceptance of liability by IVVA for the quality of accommodation, and IVVA's responsibility is strictly limited to forwarding the claim as required by law. The moment when the Accommodation Provider receives the complaint is considered to be the moment when the claim is made.
- 3.31. The Accommodation Provider has three (3) working days to process a claim.
- 3.32. Subsequently, IVVA will issue the Participant with a written resolution of the claim, which will include the following:
- a. the fact that the Participant has made a claim;
 - b. the date of the claim;
 - c. the content of the claim;
 - d. the method of handling the claim requested by the Participant;
 - e. the date and method of handling the complaint by IVVA, or a written reasoned rejection of the claim.
- 3.33. The Participant is entitled to request IVVA to provide alternative accommodation of similar quality according to the Accommodation Order if:
- a. after the Reservation is made, the Accommodation Order can no longer be fulfilled due to capacity reasons of the Accommodation Provider;
 - b. if the Accommodation Provider closes the hotel due to local constraints objectively beyond the control of IVVA or due to the occurrence of pandemic Covid-19 or any other pandemic and its related consequences.
- 3.34. Other rights and obligations of the parties related to the liability of the Accommodation Provider for defects in short-term accommodation may be regulated by the Complaints Procedure of the Accommodation Provider.
- 3.35. In the event of a disaster, war, civil, military disturbance or another force majeure as defined in point 3.37. of these T&Cs or any actual or perceived violation of any applicable law or regulation or any other event beyond the objective control of IVVA, IVVA reserves the right to cancel or change the accommodation. Any changes to the accommodation will be promptly notified to the Participant.
- 3.36. In the event that one of the events listed in clause 3.35. of these T&Cs occurs, IVVA will refund 85% of the Accommodation Price back to the Participant by bank transfer to the account number from which the payment was made by the Participant. The remaining 15% of the Accommodation Price will be sent by IVVA to the Accommodation Provider as a non-refundable booking fee according to the terms agreed between IVVA and the Accommodation Provider. The

Membership Fee and Registration Fee are non-refundable in this case, but IVVA will issue the Participant with a voucher for the next half-year or year membership period and registration for the Tournament organized next year, i.e. for an amount equivalent to the Membership Fee and Registration Fee.

- 3.37. IVVA shall not be liable for any delay or non-performance of an obligation under Brokerage Agreement if such delay or non-performance is caused in whole or in part by force majeure. For the purposes of these T&Cs, force majeure shall mean floods, earthquakes or other acts of nature that could adversely affect the conduct of the Tournament, as well as the intervention of a governmental authority, public enemy, war, riots, embargoes, epidemics, pandemics, fires, lack of internet connectivity necessary for the proper conduct of the Tournament, labour unrest, strikes, transportation problems or any other cause, circumstance or contingency beyond the control of such party.

4. ACCOMMODATION PRICE, COMMISSION

- 4.1. In case of variant A: IVVA is entitled to a commission for arranging the accommodation at the moment of concluding the Accommodation Contract. The commission is fully included in the Accommodation Price and is fully paid by the Accommodation Provider in the final settlement between IVVA and the Accommodation Provider after the Tournament. The Participant shall pay the Accommodation Price immediately after registration through the payment gateway as per clause 2.10 of the T&C. Subsequently, IVVA will confirm that it has received the payment and issue a tax document - invoice to the Participant within fourteen (14) days of receipt of payment.
- 4.2. The Accommodation Price, from which IVVA deducts the commission, is sent by bank transfer to the Accommodation Provider. By sending the payment for accommodation to IVVA, the Accommodation Price is paid. IVVA is obliged to inform the Participant about this without delay to the e-mail address provided by the Participant in the Registration or in the Accommodation Order.

IVVA will always issue a confirmation to the Participant in respect of payments made under the Brokerage Agreement.

5. CANCELLATION AND CANCELLATION FEES

- 5.1. The Participant is obliged to make a request for cancellation of participation in the Tournament in writing electronically to the e-mail address info@ivva.eu. The prize will be sent back to the account number from which IVVA received it, after deduction of the cancellation fee according to this article.

Cancellation fees Accommodation Price

- 5.2. If the Participant cancels his/her participation in the Tournament at least 30 days prior to the Tournament start date, the cancellation fee is 0 % of the Accommodation Price.
- 5.3. If the Participant cancels his/her participation in the Tournament at least 29 days prior to the Tournament start date, the cancellation fee is 50 % of the Accommodation Price.
- 5.4. In the event that the Participant fails to attend the Tournament or cancels his/her participation in the Tournament on the opening day of the Tournament, or less than 28 days before the first day of the championship, the Participant acknowledges that the Accommodation Price is entirely non-refundable, i.e. the cancellation fee is 100 % of the Accommodation Price.

Cancellation of Registration Fee

- 5.5. If the Participant cancels his/her participation in the Tournament, IVVA will refund the Participant as follows:
- 50 % of the Registration Fee if he/she cancels his/her participation at least 40 days prior to the Tournament start date.
 - 0 % of the Registration Fee if he/she cancels his/her participation later than 40 days prior to the Tournament start date.

6. PROMOTIONAL ACTIVITIES, SOLICIATION & PROTECTION OF PARTICIPANT DATA

IVVA is committed to providing a safe, fair, and respectful environment for all participants. Any unauthorized commercial, promotional, or solicitation activities are strictly prohibited.

Without the prior written consent of IVVA, participants, team officials, coaches, accompanying persons, exhibitors, sponsors, or any other individuals attending an IVVA event may not:

- Promote, advertise, market, or distribute information about any other tournament, event, organization, federation, business, product, or commercial activity.
- Display, distribute, or circulate flyers, brochures, banners, promotional materials, business cards, QR codes, digital content, or any other marketing materials during an IVVA event or through official IVVA communication channels.
- Use the IVVA event, participant lists, accreditation, registration data, personal contacts, social media groups, messaging platforms, or any information obtained through IVVA for personal, commercial, political, organizational, recruitment, fundraising, or competitive purposes.
- Contact participants, teams, officials, volunteers, sponsors, partners, or any other persons connected with IVVA with unsolicited offers, invitations, sales proposals, marketing communications, surveys, or recruitment messages.
- Add any participant or contact obtained through IVVA to mailing lists, newsletters, CRM systems, databases, marketing automation platforms, or any other communication channels without the explicit prior consent of the individual concerned.
- Use contact information obtained directly or indirectly through IVVA to promote or invite individuals to other sporting events, tournaments, organizations, competitions, businesses, or commercial ventures.

- Collect, copy, harvest, photograph, record, export, or otherwise reproduce participant contact information or personal data for any purpose not expressly authorized by IVVA.

Any misuse of participant data, unauthorized solicitation, direct marketing, commercial exploitation, or abuse of relationships established through IVVA shall constitute a serious violation of these Terms and Conditions.

IVVA reserves the absolute and exclusive right, at its sole discretion and without prior notice, to:

- Immediately remove any unauthorized promotional materials or activities.
- Revoke accreditation or access to any IVVA venue or event.
- Immediately disqualify and remove the offending individual, team, or organization from the current event.
- Cancel registrations without refund where appropriate.
- Refuse future registrations and permanently or temporarily ban the individual, team, organization, or affiliated entities from any future IVVA events.
- Take any additional legal or contractual action necessary to protect IVVA, its participants, partners, sponsors, intellectual property, reputation, confidential information, and community.

The decision of IVVA in such matters shall be final and binding. IVVA shall not be liable for any costs, losses, or damages resulting from the enforcement of this policy.

7. OTHER RIGHTS AND OBLIGATIONS OF THE PARTIES

- 7.1. IVVA is not bound by any codes of conduct in relation to the client within the meaning of Section 1826 (1) (e) of the Civil Code.
- 7.2. Out-of-court handling of the Participants/consumers complaints is provided by IVVA through the e-mail address info@ivva.eu. IVVA will send information about the handling of the complaint to the Participant to the client's electronic address.

8. PERSONAL DATA PROTECTION

- 8.1. Protection of the Participant's personal data is provided in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council (General Data Protection Regulation – GDPR) and Act No. 110/2019 Coll., on the Processing of Personal Data, as amended.
- 8.2. The Participant agrees to the processing of the following personal data: name and surname, date of birth, home address, e-mail address and telephone number.
- 8.3. The Participant agrees to the processing of personal data by IVVA for the purposes of exercising the rights and obligations under the Brokerage Agreement, for the purposes of issuing a voucher for the use of short-term accommodation services and for the purposes of using the short-term accommodation itself with the Accommodation Provider. The processing of personal data is

necessary to fulfil the purpose of the relationship between IVVA and the Accommodation Provider.

- 8.4. The Participant acknowledges that he/she is obliged to provide his/her personal data, especially during the Registration and the Accommodation Order, correctly and truthfully and that he/she is obliged to inform IVVA without undue delay of any change in his/her personal data.
- 8.5. IVVA may delegate the processing of the Participant's personal data to a third party processor. Apart from the Accommodation Provider and necessary payment or IT service providers essential for the fulfilment of IVVA's contractual obligations, personal data will not be passed on to third parties by IVVA without the Participant's prior consent, unless required by law or regulatory authority.
- 8.6. The personal data will be processed for the time necessary for the performance of the Brokerage Agreement, or until the expiry of the statutory limitation or retention periods as required by applicable law. Personal data will be processed in electronic form in an automated manner or in paper form if necessary.
- 8.7. The Participant confirms that the personal data provided is accurate and that he/she has been informed that this is a voluntary provision of personal data.
- 8.8. In the event that the Participant believes that IVVA or another processor authorised by IVVA carries out processing of his/her personal data which is contrary to the protection of his/her private and personal life or contrary to the law, in particular if the personal data are inaccurate with regard to the purpose of their processing, he/she may:
 - a. ask the IVVA or the processor for clarification;
 - b. require IVVA or the processor to remedy the situation.
- 8.9. If the Participant requests information about the processing of his/her personal data, IVVA is obliged to provide this information to him/her. IVVA has the right to charge a reasonable fee for the provision of information under the previous sentence, not exceeding the costs necessary to provide the information, unless prohibited by applicable law.

9. NOTICES

- 9.1. Ordinary communication between the Parties may take place by telephone, Whatsapp or by e-mail.
- 9.2. All notices hereunder shall be made in the English language, unless otherwise agreed between the Parties.

10. FINAL PROVISIONS

- 10.1. If there is a need to change the wording of these T&C in the future, the Participant will be informed by e-mail to the address provided in the Registration.
- 10.2. The Brokerage Agreement is governed by the law of the Czech Republic and any disputes will be decided by the public courts in the Czech Republic. If the relationship established by the Mediation Agreement contains an international (foreign) element, this legal relationship shall also be governed by Czech law. By choosing the law according to the preceding sentence, the Participant, as a consumer, is not deprived of the protection provided by the provisions of the legal order which cannot be derogated from contractually and which would otherwise apply in the absence of a choice of law according to the provisions of Article 6(1) of Regulation (EC) No 593/2008 of the European Parliament and of the Council of 17 June 2008 on the law applicable to contractual obligations (Rome I).
- 10.3. The IVVA is authorized to organize the Tournament and arrange accommodation on the basis of a trade license. Control over the exercise of the trade licence is exercised by the competent trade licensing authority. Supervision of the protection of personal data is carried out by the Office for Personal Data Protection. The Czech Trade Inspection Authority supervises, among other things, compliance with Act No 634/1992 Coll., on Consumer Protection, as amended.
- 10.4. The Participant hereby assumes the risk of a change of circumstances within the meaning of Section 1765 (2) of the Civil Code.
- 10.5. If the Participant as a consumer is interested in resolving any dispute out of court, he/she may contact the Czech Trade Inspection Authority.
- 10.6. These T&C enter into force and effect on 1th of January 2021.
- 10.7. These **T&C** are available on the website www.ivva.eu.